

Problem Identification - By Customer

Legend

Totally Dissatisfied ●
Somewhat Dissatisfied ○



Name	Company	Overall Satisfaction	Ease of Doing Business	Billing and Invoicing	Pricing	Communication	Customer Impressions	Sales Performance	Delivery	Management Interactions	Ordering	Customer Service			
Barrester, Don	Hardware Corp.														
Bellingham, Lorie															
Blieth, C		○				○									
Brady,															
Bredhurst, Gin			○												
Casey, Peter	Carbon Tech Industries					○									
Dawes, Kristine	PHS, Inc.								○						
Forster, Alison	Champion Industries														
Genthe, Justin	Viscal Corp.														
Gieger, David	Gieger Corp.														
Greene, James	McDowell Manufacturing	○	○	●					○	●					
Grimes, Wes	Brown Laboratories						●	●							
Haymond, Luke	Penn-Arcade Corp.										○				
Hennesey, Margaret	Hennesey, Inc.						○	○							
Henson, Leo	Superior Products Corp.		○												
Hunell, Noel	TSC, Inc.														
Jones, John	Jones Bros., Inc.		○												
Karwoski, Bill	Dawes Corporation					○									
Kelly, Eric	J.M. Morley	○	●	○				○	○	○					
Kersey, Ryan	Texas Industries					○									
Kline, David	Liberty & Maller, Inc.														
Lamero, Kevin	Widget Technologies Corp														
Leonard, Tim	Haysite Products														
Livingston, Garth	Malthor & Co. Inc.														
Lombard, Brett	SconeTech, Inc.											○	○		
Lorden, James	Lorden Corporation														
Maddick, Geno	Maddick Inc.					○	●	○							
Murdock, Geoffrey	ARCON Corp.						○								
Palmer, Jefferson	Palmer Products Inc.				○		○	○		○		○			
Pastillo, Eddie	Squire Technologies Corp.														
Payne, Sean	RM Karnes, Inc.														
Porter, Karina	Digital Images Inc.														
Quinteros, Wayne	OEM Support Group Ltd.					○									
Rankind, Paul	Worldwide Electric Corp.														

Each "dot" on the chart represents a Dissatisfied customer response.

Quickly and easily points you in the direction of customers who have issues with your company.